

BELLSOUTH

Kathleen B. Levitz
Vice President-Federal Regulatory

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August 19, 1998

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
1919 M Street, NW, Room 222
Washington, D.C. 20554

EX PARTE OR LATE FILED

RECEIVED
AUG 19 1998
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: Written Ex Parte in CC Docket No. 98-121

Dear Ms. Salas:

This is to inform you that BellSouth Corporation has submitted today a written ex parte setting forth the number of observations underlying certain of the service quality measurements listed on page 64 of the Brief in Support of Second Application by BellSouth for Provision of In-Region, InterLATA Services in Louisiana filed by BellSouth on July 9, 1998. The service quality measurements covered by this written ex parte are those for which the underlying data lie in the BellSouth "data warehouse." This information has been submitted in response to a request from the staff of the Common Carrier Bureau.

Pursuant to Section 1.1206(a)(1) of the Commission's rules, we are filing two copies of this notice and that written ex parte presentation. Please associate this notification with the record of CC Docket No. 98-121.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz
Vice President - Federal Regulatory

Attachment

cc: Carol Matthey

No. of Copies rec'd 021
List A B C D E

EX PARTE OR LATE FILED

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Vice President-Federal Regulatory

August 19, 1998

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Ms. Carol Matthey, Chief
Policy and Program Planning Division
Common Carrier Bureau
Federal Communications Commission
1919 M Street, N.W.
Washington, D.C. 20554

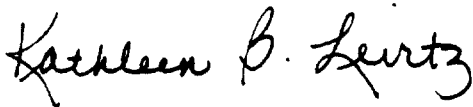
Written Ex Parte in CC Docket No. 98-121

Dear Ms. Matthey:

The enclosed attachment lists the number of observations underlying certain of the service quality measures listed on page 64 of the Brief in Support of Second Application by BellSouth for Provision of In-Region, InterLATA Services in Louisiana filed by BellSouth on July 9, 1998. The service quality measures covered by this filing are those calculated using data that lie in the BellSouth "data warehouse." Dr. Florence Setzer of your staff had requested that BellSouth provide this information. If after reviewing this information your staff concludes that it needs additional information on this matter, please call me at (202) 463-4113.

In compliance with Section 1.1206(a)(1) of the Commission's rules, we have today filed with the Secretary of the Commission two copies of this written ex parte presentation and requested that it be associated with the record of CC Docket No. 98-121.

Sincerely,



Kathleen B. Levitz
Vice President - Federal Regulatory

Attachment

cc: Dr. Florence Setzer
Ms. Andrea Kearney

5

Interval(hr)	00-04	04-08	08-12	12-16	16-20	20-24	24+	TOTAL	AVG	INTV-HR	AVG
NTRV-DAY											
Resale Residence											
Interval	872	7	1	7	11	15	41	954	3.29		
14											
% By Interval	91.40%	0.73%	0.10%	0.73%	1.15%	1.57%	4.30%	100.00%			
Cumulative %	91.40%	92.14%	92.24%	137.73%	94.13%	95.70%	100.00%				
Resale Business											
Interval	23	0	0	0	0	1	2	26	5.94		
25											
% By Interval	88.46%	0.00%	0.00%	0.00%	0.00%	3.85%	7.69%	100.00%			
Cumulative %	88.46%	88.46%	88.46%	40.35%	88.46%	92.31%	100.00%				
Resale Special											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE Loop w/LNP											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
OTHERS											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				

REPORT NAME: Firm Order Confirmation Timeliness (FULLY Mechanized)
 REPORT PERIOD : 03/01/1998 to 03/31/1998
 REPORT TIMESTAMP: 1998-05-13 19:28:49.2210
 CLEC: AGGREGATE

REGION SUMMARY	0-4	4-8	8-12	12-16	16-20	20-24	24+	TOTAL	AVG INTV-HRAVG
Interval(hr)									
TV-DAY									
Resale Residence									
Interval	8220	116	32	75	45	40	168	8696	2.37
10									
% By Interval	94.53%	1.33%	0.37%	0.86%	0.52%	0.46%	1.93%	100.00%	
Cumulative %	94.53%	95.86%	96.23%	97.09%	97.61%	98.07%	100.00%		
Resale Business									
Interval	1243	11	0	14	4	3	33	1308	3.77
16									
% By Interval	95.03%	0.84%	0.00%	1.07%	0.31%	0.23%	2.52%	100.00%	
Cumulative %	95.03%	95.87%	95.87%	96.94%	97.25%	97.48%	100.00%		
Resale Special									
Interval	0	0	0	0	0	0	0	0	
% By Interval	%	%	%	%	%	%	%	%	
Cumulative %	%	%	%	%	%	%	%		
UNE									
Interval	0	0	0	0	0	0	2	2	81.87
41									
% By Interval	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	100.00%	
Cumulative %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%		
UNE Loop w/LNP									
Interval	0	0	0	0	0	0	0	0	
% By Interval	%	%	%	%	%	%	%	%	
Cumulative %	%	%	%	%	%	%	%		
OTHERS									
Interval	319	27	5	18	15	8	31	423	7.13
30									
% By Interval	75.41%	6.38%	1.18%	4.26%	3.55%	1.89%	7.33%	100.00%	
Cumulative %	75.41%	81.80%	82.98%	87.23%	90.78%	92.67%	100.00%		

REPORT NAME: Firm Order Confirmation Timeliness (PARTIALLY Mechanized)
 REPORT PERIOD : 03/01/1998 to 03/31/1998
 REPORT TIMESTAMP: 1998-05-13 19:31:10.6762
 CLEC: AGGREGATE

LOUISIANA

Interval(hr)	00-04	04-08	08-12	12-16	16-20	20-24	24+	TOTAL	AVG INTV-HR	AVG
INTV-DAY										
Resale Residence										
Interval	105	36	10	35	91	108	460	845	37.35	
1.56										
% By Interval	12.43%	4.26%	1.18%	4.14%	10.77%	12.78%	54.44%	100.00%		
Cumulative %	12.43%	16.69%	17.87%	173.83%	32.78%	45.56%	100.00%			
Resale Business										
Interval	4	0	0	3	4	11	41	63	48.51	
2.02										
% By Interval	6.35%	0.00%	0.00%	4.76%	6.35%	17.46%	65.08%	100.00%		
Cumulative %	6.35%	6.35%	6.35%	2.90%	17.46%	34.92%	100.00%			
Resale Special										
Interval	0	0	0	0	0	0	0	0		
% By Interval	%	%	%	%	%	%	%	%		
Cumulative %	%	%	%	%	%	%	%			
UNE										
Interval	0	0	0	0	0	0	0	0		
% By Interval	%	%	%	%	%	%	%	%		
Cumulative %	%	%	%	%	%	%	%			
UNE Loop w/LNP										
Interval	0	0	0	0	0	0	0	0		
% By Interval	%	%	%	%	%	%	%	%		
Cumulative %	%	%	%	%	%	%	%			
OTHERS										
Interval	0	0	0	0	0	0	0	0		
% By Interval	%	%	%	%	%	%	%	%		
Cumulative %	%	%	%	%	%	%	%			

REPORT NAME: Firm Order Confirmation Timeliness (PARTIALLY Mechanized)
 REPORT PERIOD : 03/01/1998 to 03/31/1998
 REPORT TIMESTAMP: 1998-05-13 19:31:10.7629
 CLEC: AGGREGATE

REGION SUMMARY

Interval(hr)	0-4	4-8	8-12	12-16	16-20	20-24	24+	TOTAL	AVG INTV-HRAVG
TV-DAY									
Resale Residence									
Interval	627	254	45	57	276	301	1389	2949	38.18
59									
% By Interval	21.26%	8.61%	1.53%	1.93%	9.36%	10.21%	47.10%	100.00%	
Cumulative %	21.26%	29.87%	31.40%	33.33%	42.69%	52.90%	100.00%		
Resale Business									
Interval	89	88	10	15	90	172	884	1348	47.73
99									
% By Interval	6.60%	6.53%	0.74%	1.11%	6.68%	12.76%	65.58%	100.00%	
Cumulative %	6.60%	13.13%	13.87%	14.99%	21.66%	34.42%	100.00%		
Resale Special									
Interval	0	0	0	0	0	0	0	0	
% By Interval	%	%	%	%	%	%	%	%	
Cumulative %	%	%	%	%	%	%	%		
UNE									
Interval	0	2	0	0	0	1	1	4	24.48
.02									
% By Interval	0.00%	50.00%	0.00%	0.00%	0.00%	25.00%	25.00%	100.00%	
Cumulative %	0.00%	50.00%	50.00%	50.00%	50.00%	75.00%	100.00%		
UNE Loop w/LNP									
Interval	0	0	0	0	0	0	0	0	
% By Interval	%	%	%	%	%	%	%	%	
Cumulative %	%	%	%	%	%	%	%		
OTHERS									
Interval	96	55	32	20	13	12	40	268	24.23
.01									
% By Interval	35.82%	20.52%	11.94%	7.46%	4.85%	4.48%	14.93%	100.00%	
Cumulative %	35.82%	56.34%	68.28%	75.75%	80.60%	85.07%	100.00%		

Report Name: Firm Order Completion Timeliness (Non-Mechanized)
 Report Period: 03/01/1998 - 03/31/1998
 Report Timestamp: 1998-05-13 15:38:10.5462
 CLEC: AGG

By Completion Intervals

	Service Type 0-4 Average	4-8	8-12	12-16	16-20	20-24	>24 Hours
LOUISIANA							
Resale(R&B):	0	0	0	0	0	0	0
Percent:							
Cum Percent:							
Resale(Res):	759	356	93	109	351	545	1792
Percent:	18.95%	8.89%	2.32%	2.72%	8.76%	13.61%	44.74%
Cum Percent:	18.95%	27.84%	30.16%	32.88%	41.65%	55.26%	100.00%
Resale(Bus):	53	10	4	7	27	40	272
Percent:	12.83%	2.42%	0.97%	1.69%	6.54%	9.69%	65.86%
Cum Percent:	12.83%	15.25%	16.22%	17.92%	24.46%	34.14%	100.00%
UNE:	4	1	0	0	0	0	6
Percent:	36.36%	9.09%	0.00%	0.00%	0.00%	0.00%	54.55%
Cum Percent:	36.36%	45.45%	45.45%	45.45%	45.45%	45.45%	100.00%
Resale Specials:	0	0	0	0	0	0	0
Percent:							
Cum Percent:							
Loop w/LNP:	0	0	0	1	2	1	4
Percent:	0.00%	0.00%	0.00%	12.50%	25.00%	12.50%	50.00%

Cum Percent:	0.00%	0.00%	0.00%	12.50%	37.50%	50.00%	100.00%
Other:	743	137	36	44	133	161	471
725 Percent:	43.07%	7.94%	2.09%	2.55%	7.71%	9.33%	27.30%
.68 Cum Percent:	43.07%	51.01%	53.10%	55.65%	63.36%	72.70%	100.00%
Totals:	1559	504	133	161	513	747	2545
162 Percent:	25.30%	8.18%	2.16%	2.61%	8.33%	12.12%	41.30%
.94 Cum Percent:	25.30%	33.48%	35.64%	38.25%	46.58%	58.70%	100.00%

Report Name: Firm Order Completion Timeliness (Non-Mechanized)
 Report Period: 03/01/1998 - 03/31/1998
 Report TimeStamp: 1998-05-13 15:38:10.5787
 CLEC: AGG

By Completion Intervals

Service Type	0-4	4-8	8-12	12-16	16-20	20-24	>24 Hours
tal	Average						
REGION							
Resale(R&B):	0	0	0	0	0	0	0
Percent:							
00							
Cum Percent:							
Resale(Res):	3788	2337	742	492	1386	2567	14211
523							
Percent:	14.84%	9.16%	2.91%	1.93%	5.43%	10.06%	55.68%
.23							
Cum Percent:	14.84%	24.00%	26.91%	28.83%	34.26%	44.32%	100.00%
Resale(Bus):	472	127	55	43	184	428	2479
788							
Percent:	12.46%	3.35%	1.45%	1.14%	4.86%	11.30%	65.44%
.58							
Cum Percent:	12.46%	15.81%	17.27%	18.40%	23.26%	34.56%	100.00%
UNE:	159	73	19	7	46	93	524
21							
Percent:	17.26%	7.93%	2.06%	0.76%	4.99%	10.10%	56.89%
.98							
Cum Percent:	17.26%	25.19%	27.25%	28.01%	33.01%	43.11%	100.00%
Resale Specials:	0	0	0	0	0	0	0
)							
Percent:							
0).00							
Cum Percent:							

Loop w/LNP:	55	20	1	4	18	43	176
Percent:	17.35%	6.31%	0.32%	1.26%	5.68%	13.56%	55.52%
Cum Percent:	17.35%	23.66%	23.97%	25.24%	30.91%	44.48%	100.00%
Other:	4761	1454	184	739	1442	2053	7575
Percent:	26.15%	7.99%	1.01%	4.06%	7.92%	11.28%	41.60%
Cum Percent:	26.15%	34.13%	35.14%	39.20%	47.12%	58.40%	100.00%
Totals:	9235	4011	1001	1285	3076	5184	24965
Percent:	18.94%	8.23%	2.05%	2.64%	6.31%	10.63%	51.20%
Cum Percent:	18.94%	27.17%	29.22%	31.86%	38.16%	48.80%	100.00%

Report Name: Order Completion Interval Distribution & Average Interval (No Dispatch)
(Issue to Completion Date Intervals Report - IC TRUNKING)
Report Period: 03/01/1998 to 03/31/1998
Report TimeStamp: 1998-05-13 17:06:19
CLEC: AGGREGATE

	,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total ,
Average									
LOUSIANA									
CLEC									
Number of Orders	,	0,	0,	0,	0,	0,	22,	2,	24
% of Total Orders	,	0.00,	0.00,	0.00,	0.00,	0.00,	91.67,	8.33	
% of Total Orders - Cumulative	,	0.00,	0.00,	0.00,	0.00,	0.00,	91.67,	100.00	

CLEC State Average

Total Days, 728
Total Number of Orders, 024
Average number of days, 030

	,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total ,
Average									
CLEC Totals									
Number of Orders	,	340,	958,	244,	625,	242,	142,	1348,	3899
% of Total Orders	,	8.72,	24.57,	6.26,	16.03,	6.21,	3.64,	34.57	
% of Total Orders - Cumulative	,	8.72,	33.29,	39.55,	55.58,	61.79,	65.43,	100.00	

CLEC Average

Total Days, 151485
Total Number of Orders, 3899
Average number of days, 038

Report Name: Order Completion Interval Distribution & Average Interval (No Dispatch)
(Issue to Completion Date Intervals Report - IC TRUNKING)
Report Period: 03/01/1998 to 03/31/1998
Report TimeStamp: 1998-05-13 17:20:28
CLEC: BST

	,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total ,
Average									
LOUISIANA									
BST									
Number of Orders	,	32,	168,	620,	120,	253,	100,	454,	1747
% of Total Orders	,	1.83,	9.62,	35.49,	6.87,	14.48,	5.72,	25.99	
% of Total Orders - Cumulative	,	1.83,	11.45,	46.94,	53.81,	68.29,	74.01,	100.00	

BST State Average

Total Days, 40715
Total Number of Orders, 1747
Average number of days, 023

	,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total ,
Average									
BST Totals									
Number of Orders	,	1193,	3246,	6109,	2546,	2473,	1385,	6061,	23013
% of Total Orders	,	5.18,	14.11,	26.55,	11.06,	10.75,	6.02,	26.34	
% of Total Orders - Cumulative	,	5.18,	19.29,	45.83,	56.90,	67.64,	73.66,	100.00	

BST Average

Total Days, 577596
Total Number of Orders, 23013
Average number of days, 025

RESALE SERVICES - RESELLER: CLEC - CLEC Aggregate

Report Period: 03/01/1998 to 03/31/1998

Report TimeStamp: 1998-06-11 17:35:58.7246

**Maintenance Average Duration
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Hours	35657.61	2358.64	38016.25	1978.78	636.41	2615.19	37636.39	2995.05	40631.44
	Count	1569	355	1924	150	77	227	1719	432	2151
	Avg Dur	22.73	6.64	19.76	13.19	8.27	11.52	21.89	6.93	18.89
REGION	Hours	212287.03	25466.02	237753.05	20510.02	9266.61	29776.64	232797.05	34732.63	267529.69
	Count	8791	3623	12414	1728	1425	3153	10519	5048	15567
	Avg Dur	24.15	7.03	19.15	11.87	6.50	9.44	22.13	6.88	17.19

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

RETAIL DESIGN: BST - BST Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-05-17 20:05:41.5574****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	7294.35	1162.22	8456.56
	Rec to Clr Count	695	527	1222
	Rec to Clr Avg Dur	10.50	2.21	6.92
REGION	Rec to Clr Hours	54005.25	8982.22	62987.47
	Rec to Clr Count	6333	3754	10087
	Rec to Clr Avg Dur	8.53	2.39	6.24

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

RESALE DESIGN - RESELLER: CLEC - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:36:18.3063****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	160.03	12.18	172.22
	Rec to Clr Count	15	7	22
	Rec to Clr Avg Dur	10.67	1.74	7.83
REGION	Rec to Clr Hours	455.92	24.65	480.57
	Rec to Clr Count	41	13	54
	Rec to Clr Avg Dur	11.12	1.90	8.90

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

TRUNKING: BST - BST Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-05-17 20:05:47.0280****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	378.18	25.77	403.95
	Rec to Clr Count	74	72	146
	Rec to Clr Avg Dur	5.11	0.36	2.77
REGION	Rec to Clr Hours	2272.93	429.73	2702.67
	Rec to Clr Count	475	817	1292
	Rec to Clr Avg Dur	4.79	0.53	2.09

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

TRUNKING: CLEC - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:36:18.5467****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	58.58	0.75	59.33
	Rec to Clr Count	3	5	8
	Rec to Clr Avg Dur	19.53	0.15	7.42
REGION	Rec to Clr Hours	93.42	37.55	130.97
	Rec to Clr Count	12	132	144
	Rec to Clr Avg Dur	7.78	0.28	0.91

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

UNE DESIGN - CAP: CLEC - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:36:18.1362****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	8.73	0.00	8.73
	Rec to Clr Count	2	0	2
	Rec to Clr Avg Dur	4.37		4.37
REGION	Rec to Clr Hours	6516.93	775.45	7292.38
	Rec to Clr Count	166	33	199
	Rec to Clr Avg Dur	39.26	23.50	36.65

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

UNE NON-DESIGN - CAP: CLEC - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:36:16.1787****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	0.00	0.00	0.00
	Rec to Clr Count	0	0	0
	Rec to Clr Avg Dur			
REGION	Rec to Clr Hours	746.96	521.43	1268.39
	Rec to Clr Count	63	44	107
	Rec to Clr Avg Dur	11.86	11.85	11.85

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

RESALE SERVICES - RESELLER: AGG - CLEC Aggregate**rt Period: 03/01/1998 to 03/31/1998****rt TimeStamp: 1998-06-11 17:14:41.0054****Customer Trouble Report Rate
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	1569	355	1924	150	77	227	1719	432	2151
	Line Count	21549	21549	21549	11294	11294	11294	32843	32843	32843
	Percent	7.28	1.65	8.93	1.33	0.68	2.01	5.23	1.32	6.55
REGION	Trouble Count	8794	3625	12419	1729	1425	3154	10523	5050	15573
	Line Count	189714	189714	189714	128810	128810	128810	318524	318524	318524
	Percent	4.64	1.91	6.55	1.34	1.11	2.45	3.30	1.59	4.89

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

RESALE DESIGN - RESELLER: AGG - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:16:38.0586****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	15	7	22
	Trunk Count	3889	3889	3889
	Percent	0.39	0.18	0.57
REGION	Trouble Count	41	13	54
	Trunk Count	16287	16287	16287
	Percent	0.25	0.08	0.33

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

RETAIL DESIGN: BST - BST Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-05-19 07:19:10.9793****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	695	527	1222
	Trunk Count	155435	155435	155435
	Percent	0.45	0.34	0.79
REGION	Trouble Count	6333	3754	10087
	Trunk Count	1592457	1592457	1592457
	Percent	0.40	0.24	0.63

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

TRUNKING: AGG - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-06-11 17:16:52.4882****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	3	5	8
	Trunk Count	3322	3322	3322
	Percent	0.09	0.15	0.24
REGION	Trouble Count	12	132	144
	Trunk Count	57629	57629	57629
	Percent	0.02	0.23	0.25

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

TRUNKING : BST - BST Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-05-19 07:20:15.1676****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	74	67	141
	Trunk Count	81325	81325	81325
	Percent	0.09	0.08	0.17
REGION	Trouble Count	466	785	1251
	Trunk Count	947149	947149	947149
	Percent	0.05	0.08	0.13

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*

UNE DESIGN - CAP: CLEC - CLEC Aggregate**Report Period: 03/01/1998 to 03/31/1998****Report TimeStamp: 1998-05-14 12:38:59.2507****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	2	0	2
	Trunk Count	14	14	14
	Percent	14.29	0.00	14.29
REGION	Trouble Count	166	33	199
	Trunk Count	14042	14042	14042
	Percent	1.18	0.24	1.42

*NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.*